



**Vacenti Update on Coronavirus - COVID-19 - Update no 32 – Notice of Lockdown
Information as at Thursday 7th January 2021**

Good evening

Sorry for the late email. We have just received information from Qld Health that all aged care homes in Metro South, Metro North and West Moreton are to go into **immediate lockdown** with the associated visitor restrictions. **This affects all Vacenti homes.** We believe this is linked to the hotel quarantine case in Brisbane today and is a precautionary measure. We have no further information than that.

I have spoken previously about being in a “Restricted” or “Non-Restricted” Zone per the Aged Care Directions. Whilst we have not received official notification that we are now in a Restricted Zone, the requirements detailed below are in high anticipation of getting that notification tomorrow. We will provide an update once we get further official advice.

Please pass this email on to family and friends who may have planned a visit to our sites tomorrow as they will not be allowed entry.

The following applies to **all** Vacenti homes from this evening:

Visitations Restrictions

- 1) No visits from family and friends are allowed, including after-hours and weekend visits. This includes regular visitors.
- 2) Any family approved by the Facility Manager to visit during the last lockdown to provide end-of-life care and support may do so tomorrow but must wear a mask. You will need to discuss your particular circumstances with your home’s Manager tomorrow.
- 3) Aged Care Direction No 17 allows residents to leave the home to receive or access health care; or to attend a funeral; or in the case of emergency or on any other compassionate grounds. We strongly ask you to consider the nature of any external appointments planned over the weekend and only attend critical medical appointments such as dialysis.

Wearing of Masks

Aged Care Direction No 17 requires all visitors, staff and contractors to wear a “single use surgical face mask”. Effective today:

- 1) All Vacenti staff have been issued face masks and are now wearing them throughout their shifts.
- 2) Family and visitors who have had compassionate entry approved are required to wear a “single use surgical face mask” at all times whilst in the home including in your loved one’s room.
- 3) Cloth masks are not acceptable inside our homes. You will be provided a mask by Vacenti on entry. We ask that you wash your hands before fitting and after taking it off. Our staff will assist with fitting if necessary. Disposal bins will be available at the exit.

Sign-In

Family and visitors who have had compassionate entry approved are required to sign in.

Resident Contact

We are sure that this time is now unsettling for some residents and families. Please feel free to make telephone contact with your loved one, or make use of our video telehealth.

We do not have any COVID-19 cases in any of our homes.

Please let us know of anybody who needs to be added to our mailing list along with the resident's name and relationship. We will provide an update as soon as we have been provided with more information.