



Important Vacenti Update on Coronavirus - COVID-19 - Update no 34 – Update on Lockdown Information as at Monday 11th January 2021

Good afternoon

The Premier's announcement this morning of no new COVID cases over the weekend was certainly a welcome outcome. Queensland's prompt action and the "hard line" taken on these community cases certainly seems to have kept the COVID situation under pretty good control in our community.

The Premier announced a number of easings to the restrictions imposed last Friday for Greater Brisbane. Unfortunately, there has been no changes to the restrictions placed on residential aged care facilities despite the easing of the 3-day lockdown. . **We received formal clarification from Qld Health – CarePact (Metro South) late this afternoon confirming age care is to remain in "Restricted Zone". As a result, all Vacenti homes will remain in lockdown.** As soon as we are advised that the restrictions on visiting aged care have been lifted, we will let you know.

The following continues to be applied to **all** Vacenti homes:

Visitations Restrictions

- 1) No visits from family and friends are allowed, including after-hours and weekend visits. This includes regular visitors.
- 2) Any family approved by the Facility Manager to visit during the lockdown to provide direct essential care and support may do so until the lockdown is released, or the approval revoked, but must wear a mask at all times. You will need to discuss your particular circumstances with your home's Manager today if you wish to enter a home over the lockdown period.

Residents leaving the home

- 1) Aged Care Direction No 18 allows residents to leave the homes in a Restricted Zone to receive or access health care; or to attend a funeral; or in the case of emergency or on any other compassionate grounds. We strongly ask you to consider the nature of any external appointments planned and only attend critical medical appointments.

Wearing of Masks

Aged Care Direction No 18 requires all visitors, staff and contractors to wear a "single use surgical face mask". Effective last Friday:

- 1) All Vacenti staff were issued face masks and are now wearing them throughout their shifts.
- 2) Family and visitors who have entry approved by the Facility Manager are required to wear a "single use surgical face mask" at all times whilst in the home including in your loved one's room.
- 3) Cloth masks are not acceptable inside our homes. You will be provided a mask by Vacenti on entry. We ask that you wash your hands before fitting, and after taking it off. Our staff will assist with fitting if necessary. Disposal bins will be available at the exit.

Sign-In

Family and visitors who have had compassionate entry approved are required to sign in as usual.

Resident Contact

We are sure that this time is now unsettling for some residents and families. Please feel free to make telephone contact with your loved one, or make use of our video telehealth.

We do not have any COVID-19 cases in any of our homes.

Please let us know of anybody who needs to be added to our mailing list along with the resident's name and relationship.

Yours sincerely,

Brian Sharp

Manager – Information & Compliance



Residential Aged Care & Premium Senior Living

Phone: (07) 3422 9300

Email: Brian.Sharp@vacenti.com.au

Address: 1 / 2000 Logan Rd Upper Mt Gravatt QLD 4122

Web: <http://www.vacenti.com.au>

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