



Important Vacenti Update on Coronavirus - COVID-19 - Update no 33 – Update on Lockdown Information as at Friday 8th January 2021

Good morning

Things are changing rapidly. This morning we received official notification from CarePact (Qld Health – Metro South) that all Vacenti homes are now officially in a Restricted Zone. This confirms our communication from last night that all homes are now in lockdown with visitor entry restricted.

Please pass this email on to family and friends who may have planned a visit to our sites over the weekend, or early next week, as they will not be allowed entry.

The following applied to **all** Vacenti homes from last night:

Visitations Restrictions

- 1) No visits from family and friends are allowed, including after-hours and weekend visits. This includes regular visitors.
- 2) Any family approved by the Facility Manager to visit during the lockdown to provide direct essential care and support may do so until the lockdown is released, or the approval revoked, but must wear a mask at all times. You will need to discuss your particular circumstances with your home's Manager today if you wish to enter a home over the weekend.

Residents leaving the home

- 1) Aged Care Direction No 17 allows residents to leave the homes in a Restricted Zone to receive or access health care; or to attend a funeral; or in the case of emergency or on any other compassionate grounds. We strongly ask you to consider the nature of any external appointments planned over the weekend and only attend critical medical appointments such as dialysis.

Wearing of Masks

Aged Care Direction No 17 requires all visitors, staff and contractors to wear a "single use surgical face mask". Effective last night:

- 1) All Vacenti staff have been issued face masks and are now wearing them throughout their shifts.
- 2) Family and visitors who have entry approved by the Facility Manager are required to wear a "single use surgical face mask" at all times whilst in the home including in your loved one's room.
- 3) Cloth masks are not acceptable inside our homes. You will be provided a mask by Vacenti on entry. We ask that you wash your hands before fitting and after taking it off. Our staff will assist with fitting if necessary. Disposal bins will be available at the exit.

Sign-In

Family and visitors who have had compassionate entry approved are required to sign in as usual.

Resident Contact

We are sure that this time is now unsettling for some residents and families. Please feel free to make telephone contact with your loved one, or make use of our video telehealth.

Brisbane 3 day lockdown

This morning, the Premier announced a 3 day Brisbane lockdown commencing 6pm tonight, Friday. Residential aged care are a vulnerable population and Vacenti is doing everything possible to keep your loved one safe. We respectfully ask everyone to take this 3 day Brisbane lockdown seriously, wear masks as per the requested directions and maintain social distancing.

Please note – whilst today’s media reports talk about the lockdown probably ending Monday, this does not necessarily apply Residential Aged Care. Vacenti homes will remain in lockdown until we are formally released by Qld Health. We will send out another communication at that time.

We do not have any COVID-19 cases in any of our homes.

Please let us know of anybody who needs to be added to our mailing list along with the resident’s name and relationship.

Yours sincerely,

Brian Sharp

Manager – Information & Compliance



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