



Vacenti Update on Coronavirus - COVID-19 - Update no 24
Information as at Wednesday 2nd September 2020

Good afternoon

2nd day of Spring! An update on the lockdown and upcoming Father's Day.

Status of "Restricted Zone" / Lockdown.

As you are aware, all Vacenti Homes were included in Qld Health's Restricted Zones last Saturday week, 22nd August. Being included in a Restricted Zone meant that our homes went into immediate lockdown with very strict visitation entry and exit requirements. As of today, 2nd September, this position has not changed. We have not received any formal notification as to when this Restricted Zone / Lockdown will be ceased.

In fact, over the past week Qld Health has extended the areas included in the Restricted Zone to include the Gold Coast and Darling Downs areas. Whilst this area extension has no direct impact on Vacenti homes or change in status, this expansion of areas in the Restricted Zones does tell us that Vacenti Homes are unlikely to come out of Restricted Zone (and hence lockdown) whilst the authorities are still actively Contact Tracing. We also received a letter from the Director General of the Department of Health indicating it could last at least four weeks.

So, as a summary, all Vacenti homes will remain in lockdown whilst we are included in a Restricted Zone.

Father's Day - this Sunday 6th September

No change to the lockdown status will be extremely disappointing for many and, in particular, for Father's Day which was to be this Sunday, 1st September. We are sorry, but under the Aged Care Direction, we cannot allow any social visits on the day other than those already approved for the direct provision of care.

However, our homes and their amazing lifestyle teams are going to make it as pleasant as we are able with activities such as:

- Big Father's Day breakfasts,
- Fathers' Day BBQs and beer afternoon with music,
- Men's sessions with drinks at men workshop,
- "Blue iced cupcakes for morning tea" and other special morning teas,

and much more.

It will certainly not replace the ability of any loving and caring family to make Dad feel special on the day but we will do our best.

Feel free to drop any gifts for your Dad into reception and we will ensure delivery on the day.

Contact options for Father's Day

We know many will want to make contact with their loved ones on Father's Day. By all means make a phone call, or have a video link hook up with our Telehealth stations. Most are now setup to use Skype, Microsoft Teams and Zoom. **If you wish to arrange a video hookup then we are asking that**

you book the session with our Admin staff before this Friday afternoon 4pm.

Our Skype details are as follows:

Skype Account Name	Skype associated Email Address	Who to email to create a booking
<u>Portofino TeleHealth</u>	PH.TeleHealth@outlook.com	Admin.PH@vacenti.com.au
<u>Casa D'amore TeleHealth</u>	CD.TeleHealth@outlook.com	Admin.CD@vacenti.com.au
<u>Marebello TeleHealth</u>	MB.TeleHealth@outlook.com	Admin.MB@vacenti.com.au
<u>Lorocco TeleHealth</u>	LO.TeleHealth@outlook.com	Admin.LO@vacenti.com.au
<u>Esida TeleHealth</u>	ES.TeleHealth@outlook.com	Admin.ES@vacenti.com.au

Please let us know of anybody who needs to be added to our mailing list along with the resident's name and relationship. If the Chief Health Officer changes anything before Sunday, we will let you know.

Happy Father's Day to extended family members!

Yours sincerely,

Brian Sharp

Manager – Information & Compliance



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