



**Vacenti Update on Coronavirus - COVID-19 - Update no 23 – Notice of Lockdown  
Information as at Saturday 22<sup>nd</sup> August 2020**

Good morning

Sorry for the early email. Overnight, most of our homes received a phone call from Queensland Health that all aged care homes are to go into **immediate lock down**. We believe this is linked to the Juvenile detention centre and is a precautionary measure. We have no further information than that. As we understand it the Premier and Chief Health Officer will be giving a press conference this morning with more information. Please pass this email on to family and friends who may have planned a visit to our sites today as they will not be allowed entry.

The following applies to **all** Vacenti homes from today:

**Visitations Restrictions**

- 1) No visits from family and friends are allowed, including after-hours and weekend visits. This includes regular visitors.
- 2) Any family approved by the Facility Manager to visit during the last lockdown to provide care and support may do so today and tomorrow but must wear a mask. You will need to discuss your particular circumstances with your home's Manager on Monday.
- 3) Aged Care Direction No 9 allows residents to leave the home to receive or access health care; or to attend a funeral; or in the case of emergency or on any other compassionate grounds. We strongly ask you to consider the nature of any external appointments planned over the weekend and only attend critical medical appointments such as dialysis.

**Wearing of Masks**

Aged Care Direction No 9 requires all visitors, staff and contractors to wear a "single use surgical face mask". Effective today:

- 1) All Vacenti staff have been issued face masks and are now wearing them throughout their shifts.
- 2) Family and visitors who have had compassionate entry approved are required to wear a "single use surgical face mask" at all times whilst in the home including in your loved one's room.
- 3) Cloth masks are not acceptable inside our homes. You will be provided a mask by Vacenti on entry. We ask that you wash your hands before fitting and after taking it off. Our staff will assist with fitting if necessary. Disposal bins will be available at the exit.

### **Sign-In**

Family and visitors who have had compassionate entry approved are required to sign in. Aged Care Direction No 8 specifically requires that the recorded information must include: name, phone number, and email address (if you have one).

### **Resident Contact**

We are sure that this time is now unsettling for some residents and families. Please feel free to make telephone contact with your loved one, or make use of our video telehealth.

We do not have any COVID-19 cases in any of our homes.

Please let us know of anybody who needs to be added to our mailing list along with the resident's name and relationship. We will provide an update as soon as we have been provided with more information.



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