



# Vacenti

## **Vacenti Update on Coronavirus - COVID-19 - Update no 21 – Release of Restrictions Information as at Monday 10<sup>th</sup> August 2020**

Good afternoon

Some welcome news for all.

### **Aged Care Direction No 8 and Visitor Restrictions**

At 12:01pm this afternoon the [List of Local Government Areas applied to the Aged Care Direction \(No.8\)](#) was changed and all aged care services in Queensland have now been classed as “Unrestricted”. This means that all Vacenti homes are now open for general family visits per pre-lockdown conditions.

### **Visiting Hours**

Vacenti homes are open for visits Monday to Saturday during normal hours of 8:30am to 4:30pm commencing Tuesday 11<sup>th</sup> August. Residents may have an unlimited number of visits in a day, but no more than 2 people at a time.

Sunday and after-hours visits will continue to be by appointment only.

We respectfully ask visiting families to:

- Not visit if you are feeling ill, have a temperature greater than 37.5C or visited a declared COVID - 19 hotspot;
- Keep your visit to the resident’s rooms or outdoor areas. Visits cannot be undertaken in communal areas.
- Follow the directions of staff.

### **Visiting Hours – this Friday 14<sup>th</sup> August**

For the majority of homes this Friday, 14<sup>th</sup> August, is a public holiday with the temporary move of the traditional Qld Exhibition Peoples Day. Vacenti homes will be open for visits this Friday, 14<sup>th</sup> August, per the above restrictions.

### **Use of Masks**

Visitors, staff and contractors are no longer required to wear masks whilst in our homes.

### **Taking residents off site**

Residents are now permitted to leave the facility, including

- receive or access health care,
- attend small family gatherings,
- undertake exercise,
- to receive end of life or palliative care, or
- attend a funeral.

Residents who form part of a familial group (for example, couples, siblings) or close friends should be permitted to leave the facility together.

As previously advised, both the Commonwealth and Qld Departments of Health require us to undertake a proactive risk assessment on each outing before residents leave the site and on return. What we need to know is:

1. the location of the outing, to assist with contact tracing should it be needed;
2. the type of venue you are going to;
3. the size of the gathering;

and discuss any additional precautions that you may need to take.

We **require** all residents and families to complete the Resident Leave Register at reception, both on exiting and return to assist us in our risk assessment and surveillance protocols. Sign out is particularly important for contact tracing. Be very vigilant about social distancing and personal hygiene whilst you are off site.