



Vacenti Update on Coronavirus - COVID-19 - Update no 8
Easter Visiting hours

Good afternoon

There is no doubt that, in particular, Easter Saturday and Easter Sunday are very important days in the year for many families and we would like to help you achieve that. Please take note of the changed visit arrangements over the four day Easter period:-

Good Friday	Friday 10th April	-	CLOSED to VISITORS
Easter Saturday	Saturday 11th April	-	OPEN 9:00am to 1:00pm for visitors
Easter Sunday	Sunday 12th April	-	OPEN 9:00am to 1:00pm for visitors
Easter Monday	Monday 13th April	-	CLOSED to VISITORS

Our visiting restrictions of:

- **a resident may only have 1 care and support visit per day.**
- **The care and support visit is no longer than 2 hours.**

remain in place over Easter Saturday and Easter Sunday. Please make sure you, as a family, communicate with each other as to your visit intentions and plan as best you can. We do not want to be in a position where we are turning people away at the front door.

As previously advised, visits outside of these hours will only be granted under the following circumstances:

- for the purposes of end of life support for a resident; or
- persons who provide significant assistance in providing care for residents.

Our Facility Managers have not been given any latitude for special considerations. Also, per our last update, please make use of our new Telehealth Skype access for video calling your loved one.

We would really like to thank you for your ongoing support in implementing our COVID-19 protection plan. The whole Vacenti team would like to wish each of you a lovely Easter and hope you fulfil what is important to you at this time.

With our best regards,

Brian Sharp
Manager – Information & Compliance



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